

J. ROBERTO EVARISTO, Ph.D.
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Education

- Ph. D.** Information and Decision Sciences Department, University of Minnesota, 1993
Dissertation Title: "An Empirical Investigation of the Effect of Information Technology and Information Characteristics on Individual Information Load"
- M. Sc.** Transportation Engineering Department, Federal University of Rio de Janeiro, Brazil, 1987
Thesis Title: "An Econometric Analysis of the Oil Tanker Market"
- B. S.** Federal University of Rio Grande do Sul, Porto Alegre, Brazil, 1983
Major: Civil Engineering

Interests

Research

- Management of Complex Distributed Environments
 - Coordination and Development of Systems in Distributed Environments
 - Sharing of Knowledge in Distributed Environments
 - Cross-cultural Implications of Distributed Environments
 - Applications of Distributed Environments to Crisis Management

Teaching

- Management of Information Technology, Advanced Project Management, Systems Analysis and Design, Global Uses of Technology.

Grants

- External Grants
 - \$ 170,000 (under consideration) from Fleishman-Hillard: "Modeling Communications Impact: Prescribing Strategies, Predicting Success"
 - \$ 50,000 from the U.S. Navy with Dr. Ned Kock, Temple University: "Acquisition Processes Based on Information Load Analysis," 2000-2001.
 - € 4,000,000 from the European Union: "The Business Architect," with several other team members, 1999-2002.
- Internal Grants
 - University of Illinois, Chicago
 - \$ 2,000 travel and internationalization grants, four during 2000-2004.
 - \$ 14,000 CRIM (Center for Research in Information Management) Grant: "Non-Collocated Teams: Developing Success Conditions," October 2002.
 - \$ 15,000 CRIM Grant: "E-government Excellence in the Silicon Prairie," May 2001.
 - University of Denver: Multiple grants, total approximately \$42,000, 1993-1999.

Awards

- AIS 2004 Award for Innovation in Information Systems Education, Honorable Mention, "The Management of Outsourcing: Development of a Module with Implications for the IT Curriculum."

- Five UIC CBA College of Business Dean's letters for excellence in teaching.
- Ranked within the top 30 "Exemplary Works in IS Research" in 2002: Straub, D., Ang, S. and Evaristo, J.R. "Normative Criteria for MIS Research," *Database*, February 1994.
- Daniels College of Business Faculty Research Award, 1998, University of Denver.

Publications

Emphasis on coordination and development, and on sharing of knowledge, in complex environments – multiple stakeholders, distributed across multiple sites, and working concurrently on multiple tasks. Two closely related areas are the effects of cross-cultural differences in complex environments, and managing crises in such environments. The refereed journal publications listed below are grouped accordingly.

Refereed Activities

Management of Complex Environments: Coordination and Development of Technology

1. Prikladnicki, R., Evaristo, J.R., Audy, J., and Yamaguti, M. "Risk Management in Distributed IT Projects: Integrating Strategic, Tactical, and Operational Levels in a Headquarter-Subsidiary Relationship," forthcoming in the *International Journal of e-Collaboration*.
2. Evaristo, J.R., Watson-Manheim, M.B. and Audy, J. "e-Collaboration in Distributed Requirement Determination," *International Journal of e-Collaboration*, (1:2), April-June 2005, pp. 40-55.
3. Evaristo, J.R., Audy, J., Prikladnicki, R., Pilatti, L., and Lopes, L.T. "Innovation in Information Systems Education – III - The Management of Outsourcing: Development of a Module with Implications for the IT Curriculum," *Communications of the AIS*, (15:21), February 2005, pp. 357-368.
4. Evaristo, J.R., Desouza, K., and Hollister, K. "The Current Centralization Momentum: The Pendulum Swings Back Yet Again," *Communications of the ACM*, (48:2), February 2005, pp. 66-71.
5. Evaristo, J.R., Scudder, R., Desouza, K. and Sato, O. "A Dimensional Analysis of Geographically Distributed Project Teams: A Case Study," *Journal of Engineering and Technology Management*, (21:3), September 2004, pp. 175-189.
6. Awazu, Y., Desouza, K., Evaristo, J.R. "Stopping Runaway Information Technology Projects: Proactive and Reactive Interventions," *Business Horizons*, (47), January-February 2004, pp. 73-80.
7. Prikladnicki, R., Audy, J. and Evaristo, J.R. "GSD in Practice: Lessons Learned," *Software Process: Improvement and Practice*, Special Issue on Global Software Development, (8:4), October-December 2003, pp. 267-281.
8. Evaristo, J.R. and Munkvold, B. "Collaborative Infrastructure Formation in Virtual Projects," *Journal of Global Information Technology Management*, (5:2), 2002, pp. 29-47.
9. Evaristo, J.R. "Non-consensual Negotiation in Distributed Collaboration," *Communications of the ACM*, (44:12), December 2001, p. 89.
10. Suleiman, J., Evaristo, J.R. and Kelly, G. "Facilitating and Coordinating Distributed Joint Applications Development," *Informatica*, (24:2), June 2000, pp. 159-166.
11. Evaristo, J.R., van Fenema, P. "A Typology of Project Management: Emergence and Evolution of New Forms," in *International Journal of Project Management*, (17:5), October 1999, pp. 275-281.

Management of Complex Environments: Sharing of Knowledge

12. DeSouza, K. and Evaristo, J.R. "Managing Knowledge in Distributed Projects," *Communications of the ACM*, (47:4), April 2004, pp. 87-91.
13. DeSouza, K. and Evaristo, J.R. "Global Knowledge Management Strategies," *European Management Journal*, (21:1), February 2003, pp. 62-67.

Management of Complex Environments: Cross-Cultural Implications

14. Karahanna, E., Evaristo, J.R. and Srite, M. "Levels of Culture And Individual Behavior: An Integrative Perspective," *Journal of Global Information Management*, (13:2), April-June 2005, pp. 1-20.
15. Kaarst-Brown, M. and Evaristo, J.R. "Physical Retailing Takes on Internet Retailing: A Preliminary Model of Book Retailer Web Strategies based on Perceived Threats and Opportunities," *Journal of Organizational Computing and Electronic Commerce*, (14:4), December 2004, pp. 269-284.
16. Evaristo, J.R. "The Management of Distributed Projects Across Cultures," *Journal of Global Information Management*, (11:4), Oct-Dec 2003, pp 58-70.
17. Rose, G.M., Evaristo, J.R. and Straub, D. "Culture and Consumer Responses to Web Download Time: A Four-Continent Study of Mono and Polychronism," *IEEE Transactions on Engineering Management*, (50:1), February 2003, pp. 31-44.
18. Karahanna, E., Evaristo, J.R., Srite, M. "Methodological Issues in MIS Cross-Cultural Research," in *Journal of Global Information Management*, (10:1), Jan-Mar 2002, pp. 48-55.
19. Straub, D., Loch, K., Evaristo, J.R., Karahanna, E., Srite, M. "Toward a Theory Based Measurement of Culture," in *Journal of Global Information Management*, (10:1), Jan-Mar 2002, pp. 13-23.
20. Evaristo, J.R. and Karahanna, E. "Differences Between North American and European Research," *Database*, Summer 1997, pp. 32-43.
21. Evaristo, J.R., Ang, S. and Straub, D. "Criteria for High Quality Information Systems Research: A Comparison of the Views of North American and International Scholars," in *International Information Systems*, (1:4), 1992, pp. 99-105.

Management of Complex Environments: Crisis Management

22. Hensgen, T., Desouza, K. C., and Evaristo, J.R. "Ad-Hoc Management and Crisis Prevention: Practicing Evasive Actions to Avoid Recovery Side Costs," *International Journal of Technology, Policy and Management*, (4:3), 2004, pp. 257-274.
23. Desouza, K. C., Hensgen, T., and Evaristo, J.R., "Signals, Signal Devices, and Signal Space Organizations: A Conceptual Lens to Crisis Evasion," *International Journal of Emergency Management*, (2:1-2), 2004, pp. 1-21.
24. Desouza, K. C., Evaristo, J.R., Hensgen, T. "Ad Hoc Crisis Management," *Global Assurance – Contingency Planning & Management*, (1:1), 2004, p. 8.
25. Hensgen, T., DeSouza, K., Evaristo, J.R. and Kraft, G. D. "Playing the Cyberterrorism Game: Towards a Semiotic Definition," *Human Systems Management*, (22:2), 2003, pp. 51-61.

Other Research

26. Evaristo, J.R. "The Impact of Privatization on Organizational Information Needs: Lessons from the Brazilian Telecommunications Holding Company," *Information Technology and People*, (11:3), 1998, pp. 207-216.
27. Evaristo, J.R. "Telecom Deregulation and the Use of Competitive Intelligence," *Journal of the Association for Global Strategic Information (JAGSI)*, (7:2), July 1998, pp. 60-64.
28. Evaristo, J.R., and Eierman, M. "GDSS and Idea Generation: A Theoretical Examination of Technology Supported Group Creativity" in *Journal of International Information Management*, (4:2), Fall 1995, pp. 33-45.
29. Evaristo, J.R. "Organizational Intelligence," in *Revista Brasileira de Administracao Contemporanea*, (1:4), 1995, pp. 53-72.
30. Straub, D., Ang, S. and Evaristo, J.R. "Normative Criteria for MIS Research," *Database*, February 1994, pp. 21-34.

31. Evaristo, J.R. "Competitive Intelligence Unit: Implementation Problems and Solutions," in *Competitive Intelligence Review*, Winter 1994, pp. 15-18.

Book Chapters

32. Evaristo, J.R. "The Role of Incentives in Knowledge Management: How to Enhance Knowledge Transfer," in: *New Frontiers in Knowledge Management*, K.C. Desouza (ed.), Palgrave Macmillan, Hampshire, UK, 2005, pp. 230-242.
33. Evaristo, J.R. "The Management of Distributed Projects Across Cultures," reprinted from the *Journal of Global Information Management*, (11:4), Oct-Dec 2003, pp 58-70, in: *4th Volume, Advanced Topics of Global Information Management*, G. Hunter (ed.), Idea Group Publishing, 2005, pp.60-72.
34. Karahanna, E., Evaristo, R., & Srite, M., "Cross-Cultural Research in MIS", in: *Encyclopedia of Information Science and Technology*, M. Khosrow-Pour, (ed.), Idea Group Reference (an Imprint of Idea Group Inc.), Hershey, PA, 2005, pp. 640-644.
35. Evaristo, J. R and Kim, B. "A Strategic Framework for a G2G E-Government Excellence Center," in: *Digital Government: Strategies and Implementations in Developed and Developing Countries*, W. Huang, K. Siau, and K.K. Wei, (eds.) Idea Group Publishing, Hershey, PA, 2004, pp. 68-83.
36. Karahanna, E., Evaristo, J.R., Srite, M. "Methodological Issues in MIS Cross-Cultural Research," reprinted from *Journal of Global Information Management*, (10:1), Jan-Mar 2002, in: *The Handbook for Information Systems Research*, M. Whitman and A. Woszczynski, (eds.), Idea Group Publishing, Hershey, PA, 2004, pp 166-179.
37. Karahanna, E., Evaristo, J.R., Srite, M. "Methodological Issues in MIS Cross-Cultural Research," reprinted from *Journal of Global Information Management*, (10:1), Jan-Mar 2002 in: *Advanced Topics in Global Information Management*, F. Tan, (ed.), Idea Group Publishing, Hershey, PA, 2003, pp. 49-61.
38. Srite, M., Straub, D., Loch, K., Evaristo, J.R., Karahanna, E., "Inquiry into Definitions of Culture in IT Studies," in: *Advanced Topics in Global Information Management*, F. Tan, (ed.), Idea Group Publishing, Hershey, PA, 2003, pp. 30-48.
39. Kaarst-Brown, M. and Evaristo, J.R. "International Cultures and Insights into Global Electronic Commerce" in: *Global Information Technology and Electronic Commerce, 4th Edition*, P. Palvia, S. Palvia, and E. Roche, (eds.), Ivey Publishing, 2002, pp. 255-276.
40. Evaristo, J.R. "Deregulation, Privatization and Competition in Telecommunications," in: *Entrepreneurial Policy, Management, and Public Policy*, V. Johnston (ed.), Nova Science Publishers Inc., 2000, pp 65-76.
41. Evaristo, J.R. and Karahanna, E. "The Impact of Mental Workload in the Evaluation of Innovations," in: *Information Systems and Technology Innovation and Diffusion*, T. Larsen and G. McGuire, (eds.) Idea Group Publishing, 1998, pp. 48-70.

Conference Proceedings and Presentations

- a) Erickson, J. and Evaristo, J.R. "Risk factors in Distributed Projects," forthcoming in the Proceedings of the 39th Hawaii International Conference on Systems Sciences, Kauai, Hawaii, 2006.
- b) Prikladnicki, R., Lopes, L. Audy, J.L., and Evaristo, J.R., "Desenvolvimento Distribuído de Software: um Modelo de Classificação dos Níveis de Dispersão dos Stakeholders" forthcoming in the proceedings of the First SBSI (Simpósio Brasileiro de Sistemas de Informação)
- c) Evaristo, J.R., Audy, J., Prikladnicki, R., and Avritchir, J. "Wholly Owned Offshore Subsidiaries for IT Development: A Program of Research," Thirty-eighth Hawaii International Conference on Systems Sciences, Big Island, Hawaii, 2005.
- d) Avritchir, J., Prikladnicki, R., Evaristo, J.R., and Audy, J. "A Maturity Model for Offshore Insourcing: A Research Proposal," Americas Conference on IS (AMCIS), New York, August 2004.

- e) Prikladnicki, R., Audy, J. and Evaristo, J.R. "An Empirical Study on Global Software Development: Offshore Sourcing of IT Projects," 3rd International Workshop on Global Software Development (GSD 2004), Edinburgh, Scotland, May 20-30, 2004.
- f) Prikladnicki, R., Audy, J. and Evaristo, J.R. "A Reference Model for Global Software Development", 5th IFIP Working Conference on Virtual Enterprises, Toulouse, France, August 2004.
- g) Audy, J., Evaristo, J.R. and Watson-Manheim, M. B. "Distributed Analysis: The Last Frontier?" Thirty-seventh Hawaii International Conference on Systems Sciences, Big Island, Hawaii, 2004.
- h) DeSouza, K. C, Battacharyya, S. and Evaristo, J.R. "Dynamics of Expertise in Organizations: An Agent Based Modeling Exercise," Social Agents 2003 Conference, Chicago, October 2003.
- i) Prikladnicki, R., Audy, J. and Evaristo, J.R. "Requirements Management in Global Software Development: Preliminary Findings from a Case Study in a SW-CMM Context" International Workshop on Global Software Development (ICSE 2003), Portland, May 2003.
- j) Prikladnicki, R., Audy, J. and Evaristo, J.R. "Distributed Software Development: Toward an Understanding of the Relationship Between Project Team, Users And Customers" International Conference in Enterprise Systems, ICEIS 2003, Angers, France, April 2003.
- k) DeSouza, K. Jayaraman, A. and Evaristo, J.R. "Knowledge Management in Non-Collocated Environments: A Look At Centralized Vs. Distributed Design Approaches" Thirty-sixth Hawaii International Conference on Systems Sciences, January 2003.
- l) Beise, C. Evaristo, J.R. and Niederman, F. "Toward a (Re-) Definition of Virtual Meetings," Thirty-sixth Hawaii International Conference on Systems Sciences, January 2003.
- m) Ranganathan, C., Evaristo, J.R. and Ungamrung, K. "E-Business Issues in SMEs: A Study of Internet Initiatives of Automobile Dealers," 1st Workshop in E-Business, Barcelona, December 2002.
- n) Evaristo, J.R. and Kim, B. "G2G: A Blueprint for a Center of Excellence on E-Government," European Conference in E-government, Dublin, September 2001.
- o) Zigurs, I., Evaristo, J.R. and Katzy, B. "Collaborative Technologies for Virtual Project Management" presented at the Academy of Management Meeting, August 2001.
- p) Evaristo, J.R. "The Management of Distributed Projects Across Cultures," BITWORLD, Cairo, Egypt, June 2001.
- q) Kaarst-Brown, M. and Evaristo, J.R. "Physical Retailing Takes on Internet Retailing: A Preliminary Model of Book Retailer Web Strategies based on Perceived Threats and Opportunities", Thirty-fourth Hawaii International Conference on Systems Sciences, January 2001. (Nominated for Best Paper)
- r) Evaristo, J.R. and Munkvold, Bjørn-Erik "Collaborative Infrastructure Formation in Virtual Projects", Proceedings of AMCIS, August 2000.
- s) Evaristo, J.R., Karahanna, E. and Srite, M. "Cross-Cultural Research in MIS: A Review," Global Information Technology Management Conference Proceedings, June 2000, Memphis.
- t) Katzy, B., Evaristo, J.R., and Zigurs, I. "Knowledge Management In Virtual Projects: A Research Agenda," Thirty-third Hawaii International Conference on Systems Sciences, January 2000.
- u) Evaristo, J.R. and Scudder, R. "Geographically Distributed Project Teams: A Dimensional Analysis," Thirty-third Hawaii International Conference on Systems Sciences, January 2000. (Nominated for Best Paper)
- v) Suleiman, J., Evaristo, J.R. and Kelly, G. "Facilitating and Coordinating Distributed Joint Applications Development," Business Information Systems Conference, Poznan, Poland, April 1999.
- w) Evaristo, J.R. "Use of Competitive Intelligence in Telecom Monopoly Deregulation: The Case of Telebrás S.A." IFIP WG 8.7 meeting, October 1997.

- x) Evaristo, J.R. and Narapareddy, V. "Competitive Intelligence as a Surprise Detection Tool in Hypercompetitive Environments," 14th Annual International Conference of the Association of Management and the International Association of Management, Toronto, Canada, 1996.
- y) Evaristo, J.R. Adams, C. and Curley, S. "Information Load Revisited: A Theoretical Model," Sixteenth International Conference in Information Systems, Amsterdam, December 1995.
- z) Evaristo, J.R. "Organizational Intelligence," XIX ENANPAD (XIX Annual Meeting of the Brazilian Business Administration Association), Joao Pessoa, Brazil, September 1995.
- aa) Evaristo, J.R., Svensson, K. and Hedin, H. "Cultural Differences in Intelligence Requirements Determination," presentation at the Annual SCIP Meeting, Phoenix, Arizona, May 1995.
- bb) Evaristo, J.R. and Karahanna, E. "The Impact of Mental Workload in the Evaluation of Emerging Technologies," PRIISM, IEEE, January 1995.
- cc) Evaristo, J.R. and Mullins, J. W. "Cross-Cultural Research in Entrepreneurship: A Research Agenda", Fourth Global Entrepreneurial Research Conference, INSEAD, France, March 1994.
- dd) Evaristo, J.R. and Karahanna, E. "An Empirical Investigation of the Difference between North American and European MIS Research," International Conference in Information Systems (ICIS), Orlando, 1993.
- ee) Evaristo, J.R. and Hancock, P. "Information Attributes in High Information Content Tasks: Impact on Perceived Mental Workload," a panel presentation at the 37th Annual Meeting of the Human Factors and Ergonomics Society, Seattle, October 1993.
- ff) Evaristo, J.R. and Eierman, M. "Creativity in Idea Generation: An Application to GDSS," Twenty-Sixth Hawaii International Conference on Systems Sciences (HICSS), January 1993.
- gg) Evaristo, J.R. "Toward a Theory of Organizational Intelligence," presented at the Annual Meeting of the Academy of Management, Las Vegas, August 1992.
- hh) Evaristo, J.R. and Karahanna, E. "An Empirical Investigation of the Difference between North American and European MIS Research," Organization and Information Systems International Conference, Bled, Yugoslavia, September 1989, pp. 786-792.
- ii) Evaristo, J.R. "Proposição de uma Metodologia de Análise do Mercado de Afretamento de Petroleiros," (Toward a Methodology of Oil Tanker Market Analysis), Third Brazilian Oil Conference, Rio de Janeiro, Brazil, October 1986.

Participation in Panels

- "Cultural Bias in IS Research and Practice: Are You Coming from the Same Place I Am?" Forthcoming at the International Conference on Information Systems (ICIS), Las Vegas, NV (chaired by Roberto Evaristo and David Pauleen), December 2005.
- "Innovations in Information Systems Education -- Reflections of AIS Award (2004) Winners", chaired by Richard Watson. AMCIS, Omaha, Nebraska, August 2005.
- "The Relevance of Culture in IS," European Conference in Information Systems (ECIS), chaired by Gert-Jan Hofstede, Vienna, July 2000.
- "The Management of Globally Dispersed IS Projects," Panel Chair at the Seventeenth International Conference on Information Systems (ICIS), Cleveland, December 1996.
- "Cross-Cultural Research in IS," Panel Chair at the Thirteenth International Conference on Information Systems (ICIS), Dallas, Texas, December 1992.

Research in Progress

Revise and Resubmit

- Kaarst-Brown, M. and Evaristo, J.R. "A Multi-Level View of Culture Influences on Global Electronic Commerce," *Journal of Global Information Management*
- Ranganathan, C., Evaristo, J.R. and Ungamrung, K. "Applying Resource-Based Approach to Understand the e-Business Strategies of SMEs: An Exploratory Study of Automobile Dealers," *Information Systems Journal*
- Karahanna, E. and Evaristo, J.R. "Innovation Adoption and Mental Workload: An Empirical Investigation," *Information and Management*

Under Review

- Desouza, K., and Evaristo, R. "Project Management Offices: Outlining Knowledge-Based Archetypes," *Sloan Management Review*
- Evaristo, R., Desouza, K. and Katzy, B. "Collaborative Technologies for the Management of Virtual Projects," *Journal of the American Society for Information Science and Technology*
- Evaristo, R., Desouza, K., Dingsøyr, T. and Awazu, Y. "Project Postmortems as Knowledge Management Tools," *Journal of Management Information Systems*
- Evaristo, J.R. and Desouza, K. "Knowledge Management in Virtual Environments," *Group Decision and Negotiation*
- Prikladinicki, R., Evaristo, J.R., Gallagher, K., Lopes, L.T., Audy, J. "The Role of Culture in Interpreting Qualitative Data: Methodological Issues in an Exploratory Study of Cross-Cultural Distributed Software Development" *Cross Cultural Annual Meeting*

Working Papers

- "Cross-Cultural Media Choice in Information Systems: A Five Culture Study"
- "Information Load Revisited: A Theoretical Model"
- "A Re-Architecting of Knowledge Management Systems: Markets and Incentive Alignment"

Editorial Activities

Associate Editor

- International Conference in Information Systems (ICIS) 2005.
- International Journal of E-Collaboration (2004 and ongoing).
- Journal of Global Information Management (2004 and ongoing).

Guest Editor

- *Journal of Global Information Management*: Special Issue on Cross-Cultural Research, (11:4), Oct-Dec 2003.
- *Information Technology and People*: Special Issue on Cross-Cultural Research, (8:5), 1995.

Editorial Boards

- Editorial Board Member of *Information Technology and People*, 2004 – present.
- Editorial Board Member of the *Journal of Global Information Technology Management*, 1996-present
- Editorial Board Member of the *Journal of Global Information Management*, 1996-2004.
- Editorial Board Member, *Computer Personnel*, ACM, SIGCPR, 1996-2000

Minitrack Chair, Hawaiian International Conference in Systems Sciences (HICSS)

- 2005: "Distributed Knowledge Management"
- 2004: "Distributed Knowledge Management"

- 2003: “Distributed Collaborative Project Management”
- 2002: “The Management of Distributed Projects”

Invited Activities

Dissertation Committees

- 2007, Seo, Dong-Back: Ph.D, UIC (co-advisor)
- 2007, Erickson, James: Ph.D., UIC (advisor)
- 2007, Prikladnicki, Rafael: Ph.D. PUC-RS, Brazil and University of Victoria, Canada
- 2005, Desouza, Kevin: Ph.D., UIC (expected, November 2005)
- 2005, Paasivara, Maria: Ph.D., University of Helsinki, Finland (expected, November 2005)
- 2005, Soares, Felipe: MSc thesis, PUC-RS, Brazil (expected October 2005)
- 2004, Prikladnicki, Rafael: MSc thesis, PUC-RS, Brazil

Manuscripts

- Evaristo, J.R. “Projetos Distribuídos: Uma Introdução,” *Mundo PM*, (3:1), 2005, pp. 69-71.
- Evaristo, J.R. “Cross-Cultural Research in MIS” in Ispedia (<http://ispedia.terry.uga.edu>), the ISWorld Encyclopedia.
- Evaristo, J.R. “Information Overload,” in: *The Blackwell Dictionary of Management Information Systems* 2nd Edition, G. Davis (ed.), 2004.
- Evaristo, J.R. “Editorial Preface: Cross-Cultural Research in IS” *Journal of Global Information Management*, (11:4), Oct-Dec 2003, pp i-ii.
- Evaristo, J.R. “Information Overload,” in: *The Blackwell Dictionary of Management Information Systems*, G. Davis (ed.), 1996.
- Evaristo, J.R. and McCubbrey, D. “Editorial: Special Issue on Cross Cultural Research in Information Systems,” in *Information Technology and People*, Ed., (8:2), 1995, pp. 3-5.

Presentations/Participation

- Participated in a round table workshop at the William Davidson Institute, a think-tank from University of Michigan, Ann Arbor, designed to frame the research agenda on "Globalization of Services," on Sept 16, 2005. I discussed the multi-country research project I am leading on the maturity of the headquarter-subsubsidiary relationship in IT development efforts. This process-oriented research project started over one year ago and is slated to last another three years.
- “National IT Policy” Workshop, sponsored by NSF, in Cairo, Egypt (October 3 and 4, 2004).
- “Knowledge Management in Project Management” Speech at PUCRS (Pontifical Catholic University), Brazil, September 23rd, 2004.
- “Managing Distributed Projects”, Special Guest on Internet Radio Talk Show “Managing Technology the Right Way,” www.avval.com, February 20, 2004.
- “Management of Globally Distributed Projects,” Keynote Speech, Project Management Institute “First Annual Meeting” of the Rio Grande do Sul Chapter, Porto Alegre, RS, Brazil, September 29, 2003.
- “Trust Development in Distributed Projects,” Presentation to the Executive MBA at USP/FEA (Universidade de Sao Paulo/Faculdade de Economia e Administracao), November 2002.
- “Knowledge Management in Non-Collocated Environments,” presentation at the Illinois Institute of Technology, October 30, 2002.
- “Culture and Consumer Responses to Web Download Time: A Four-Continent Study of Mono and Polychronism,” in a NSF-JSPS jointly sponsored Japan-U.S. Joint Seminar on E-business and I-business at Niigata, Japan, August 29, 2002.

- “Collaboration in Non-Collocated Environments: Need for Training?” Presentation at the Information Systems Department Colloquium, University of Auckland, New Zealand, May 6, 2002.
- “Collaboration in Non-Collocated Environments,” Presentation at the Center for Research in Information Management, CRIM, April 12, 2002.
- “Management of Distributed Projects,” Presentation to the Executive MBA at USP/FEA (Universidade de Sao Paulo/Faculdade de Economia e Administracao), November 2001.
- "The Management of Distributed Projects: A Program of Research," Presentation at City University of Hong Kong, March 23, 2000.
- “A Typology of Project Management: Emergence and Evolution of New Forms”. University College Dublin, Dublin, Ireland, February 10, 1999.
- "Information Needs in International Telecom Deregulation: A Cascading Effect," presentation at the IDS Workshop, University of Minnesota, June 1998.
- "Distributed Project Management," presentation at the V Simposium Internacional de Ingenieria, Universidad Autonoma de Baja California, Mexico, April 1997.
- "Distributed Project Management," presentation at Erasmus University, February 1997.
- “Internationalization of Software,” presentation at the XXI Simposium de Sistemas Computacionales, Monterey, Mexico, February 1996.
- "Information Load Revisited: A Theoretical Model," at the MIS Workshop at the Graduate School of Business of the University of Colorado, Boulder, February 1995.
- "The Impact of Mental Workload in the Evaluation of Innovations," IDS Workshop at the University of Minnesota, Minneapolis, April 1995.

Interviews in Specialized Press

- May 3, 2004: On the Computerworld section “Think Tank: Brain Food for Executives” interview about “on the fly crisis management.”
- November 19, 2003: “Sucesso Por Bom Comportamento” (translation: “Good Behavior Leads to Success,” an interview about distributed knowledge management in virtual teams). *Information Week*, Brazilian Edition, November 19, 2003.
- December 5, 2001: “Quanto Mais Longe, Pior” (translation: “The farther, the Worse it Is,” an interview about management of distributed projects). *Information Week*, Brazilian Edition, pp. 52-54.

Experience

- *University of Illinois at Chicago*, Chicago, IL. Assistant Professor. August 2000 - present.
- *University College Dublin*, Dublin, Ireland. Visiting Professor (sabbatical). January 2000 - June 2000.
- *Agder College*, Kristiansand, Norway. Visiting Professor (sabbatical) July 1999- November 1999.
- *University of Denver*, Denver, CO. Associate Professor of MIS, tenured. September 1993 – June 2000.
- *University of Minnesota*, Minneapolis, MN. Research Assistant, Teaching Assistant for undergraduate and MBA courses, Course Administrator, and Laboratory Instructor. September 1988-June 1993.
- *Petrobrás S.A.*, Rio de Janeiro, Brazil. Civil engineer at the largest corporation in Brazil. Duties included monitoring and modeling logistics of oil derivatives distribution in the three southernmost Brazilian states, together responsible for about 28% of the total national demand. March 1985 - August 1987

Courses taught

University of Illinois, Chicago

- IDS 405, Business Systems Analysis and Design

- IDS 505, Advanced Systems Analysis and Design
- IDS 504, Introduction to Electronic Commerce
- IDS 512, IS Project and Program Management
- IDS 514, Strategic Management of IT
- IDS 529, Seminar on Management Information Systems (“Management of Distributed Projects”)
- EMBA 101, Introduction to E-government

University of Denver

- MIS 1000 - Introduction to Management Information Systems
- MIS 1475 - Database Management Systems
- MBA 4132 – Positioning in the Competitive Environment II
- MBA 4131 – Positioning in the Competitive Environment I
- MBA 4140 - Global Perspectives (guest lecturer)
- MIS / Actg4476- Systems Analysis and Design
- MGMT 4700 - Topics in Management "Competitive Intelligence for Strategic Advantage"

Short Invited Courses

- **Pontificia Universidade Catolica, PUC-RS**, Porto Alegre, RS, Brazil. One week course on the Management of Distributed Projects, November 2002, September 2003 and September 2004.
- **Escola Superior de Administracion de Empresas**, ESAN, Lima, Peru. One week course in Competitive Intelligence. July 2000, July 2001
- **Erasmus University**, Rotterdam, The Netherlands. Invited Professor for Competitive Intelligence course (September – October 1997)
- **SDA Bocconi**, Milano, Italy. Invited Professor for short courses:
 - Global Information Systems course for the Masters of International Management and Economics Program, (December 1994, 1995)
 - Competitive Information Systems course for the MBA - Information Systems Concentration (July 1994, 1995, 1996, 1997)
 - Electronic Commerce for the MBA – Information Systems Concentration (September 1999)

Service

Conference Organizing

- Program Committee, 8th International DSS Conference of the Association for Information Systems SIG DSS, Porto Alegre, Brazil, July 12-15, 2005
- International Committee, International Workshop on Internationalization of Products and Systems (IWIPS) 2001, July 12-14, 2001.
- Program Co-chair, 1st Annual Global IT Management, Memphis, Tennessee, June 11-13, 2000.

Reviewer

- Article reviewer for *Communications of the ACM*, *MIS Quarterly*, *Information Systems Research*, *Data Base*, *Information Systems Journal*, *Information Technology and People*, *Decision Sciences*, *International Journal of Human-Computer Studies*, *European Journal of Information Systems*, *IEEE Transactions on Engineering Management*, *IEEE Transactions on Professional Communication*, *Information and Organization*, *Journal of IT for Development* and other journals and conferences.

Others

- Coordinator of the AIS Sponsored SIGCCRIS (Special Interest Group in Cross-Cultural Research in Information Systems)

- Coordinator of the first international database for researchers interested in cross-cultural research in IS, including the creation of an e-mail distribution list linking all researchers interested in this topic and the organization of an annual meeting on the topic. Between 1993 and 2004, I organized (advertised, edited, invoiced, even chose break menus) 12 Editions of the Annual Meeting. In 2005, the 13th Edition will be held in Las Vegas, Nevada.
- Co-founder of the Center for Brazilian-American Business and Social Research at the University of Denver, with three objectives: fostering research benefiting both countries, facilitating faculty and student exchange, and supporting bilateral business ties.

Professional Memberships

- The Association for Information Systems, The Association of Computing Machinery

Language Skills

- Portuguese – Fluent; English – Fluent; Spanish – Fluent reading and listening skills, good speaking skills; Italian – Good reading, listening and speaking skills

Updated on October 26, 2005